

## PEKTOS AG

# The Food Safety, Quality and Sustainability Policy

We are committed to maintaining the highest food safety standards, quality and sustainability in all our activities. For us, this means the optimal combination of tried and tested recipes, carefully grown and selected raw materials, and optimal technologies. Product safety is the top priority in our daily activities. We strive to improve our products and services continuously. Each employee is responsible for the implementation of company policy based on their personal performance. Trust in our company helps us to build and consolidate solid, long-term business relationships.

**To achieve this, we reiterate our commitment to the following principles:**

### **Food Safety**

- We are transparent and communicate openly with our customers and suppliers about our food safety efforts.
- We promote a positive food safety and error culture that includes communication, training, feedback and employee engagement.
- We focus on preventing food contamination across the entire value chain.
- We monitor the effectiveness of the measures.
- We adhere to all relevant legal requirements and industry standards to ensure the safety of our products/services.
- We are proactively committed to a practice-oriented and targeted food safety policy.

### **Quality**

- We set our customers' expectations as a benchmark for high quality.
- We strive to understand and meet our customers' needs and expectations by providing high-quality products and services and providing excellent customer service.
- We determine suitable quality control parameters and ensure their regular monitoring.
- We regularly review our processes in all areas to ensure consistent product and service quality.

### **Sustainability**

- We integrate environmentally friendly practices throughout our entire value chain to minimize environmental impact and use resources sustainably.
- We reduce food losses along the entire supply chain, including procurement, production, storage and distribution.

We are committed to regularly setting and reviewing targets for continuous improvement in food safety, quality and sustainability to ensure we meet our commitments to our customers, employees, partners and society.